

# The Three Pillars of Plan Administration

Every successful 401(k) plan relies on three coordinated parties working together on your behalf.

## 1. Plan Financial Advisor

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Serves as the plan sponsor's fiduciary partner and day-to-day advocate, guiding investment decisions, fee benchmarking, and overall plan strategy while helping employees prepare for retirement.

- Investment due diligence, selection, and ongoing monitoring
- Fee benchmarking and vendor cost analysis
- Fiduciary governance support and investment policy statement (IPS) maintenance
- Employee education, enrollment meetings, and one-on-one guidance
- Plan design consulting and strategic recommendations
- Committee meeting facilitation and documentation
- Legislative and regulatory monitoring to keep the plan ahead of change

## 2. Recordkeeper / Provider

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Maintains the technology and infrastructure of the plan, tracking every participant's account balance, investment elections, and transaction history while handling day-to-day plan operations.

- Participant account recordkeeping and balance tracking
- Online portal, mobile app, and call center support
- Processing of contributions, distributions, and loans
- Trading and reconciliation of participant investment elections
- Required participant notices and statements
- Form 5500 data support and compliance testing coordination

## 3. Third Party Administrator (TPA)

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Handles the plan's legal and compliance framework, ensuring the plan document, testing, and government filings satisfy IRS and DOL requirements.

- Plan document drafting, adoption, and amendments
- Annual compliance testing (ADP/ACP, top-heavy, coverage)
- Form 5500 preparation and filing
- Contribution calculations and eligibility tracking
- Coordination with auditors for plans requiring an audit
- Correction guidance for operational or compliance failures